



GUARANTEE POLICY

We have a 100% Satisfaction Guaranteed Policy. If you are not satisfied for any reason, you may return your item(s) (in their original condition) within 30 days of purchase for an exchange, store credit or a full refund (minus the shipping cost). All returns that involve natural products (i.e. broken skins, cracked wood, etc.) are handled on a case by case basis, as these are materials that are subject to the elements and must be recognized as such by the buyer. Contact us with any questions or concerns.

CDs and DVDs cannot be returned.

Custom Line Orders

If an order is placed for a Custom Djembe or other Custom product, a restocking fee may apply if the customer changes their mind after the work has already began or has already been completed. This will be determined on a case by case basis, depending on what work has already been completed and what changes are being requested.